

# Grant Trustelem Data Recovery Permissions

As an Vault Administrator, follow this procedure to **Grant Data Recovery Permissions** in the **Trustelem** application to an User.

**Users** with this **permission** can **create data recovery requests**.

## Grant Recovery Permissions

Connect to **Trustelem**.

Select the **User Menu** on the top right-hand side of the screen. The **User List** is displayed.

**Select** the **User** to give Password Recovery permissions to and click the **Modify** button. The **User Update screen** is displayed.


First Name Elspeth

Last Name Hartman

Primary Email ehartman@wallix.com

Email address to be used as Trustelem login

Administration rights ☐

Account expiration None 

Suspended ☐

Groups myGroup  

▼ Contact information

Secondary Email

Email address to be used if primary email is unavailable (optional)

Mobile Phone

Mobile phone number to be used to contact the user (optional)


Secondary Phone

Phone number to be used if the mobile phone number is unavailable (optional)

▼ Attributes


Trustelem attributes

NAME	KIND	VALUE
recovery_data	bool	true

 Add attribute

External attributes

 Save

 Cancel

In the Attributes section, click the **Add an Attribute** button. A blank line is added to the **Trustelem Attributes** table.

Complete the fields as follows:

- NAME : **recovery\_data**
- TYPE : **bool**
- VALEUR : **true**

Click the **Save** button to save the new attribute to the User.

The Trustelem attribute **recovery\_data** displays in the **Attribute List**.

This **User** can now **create data recovery requests**.

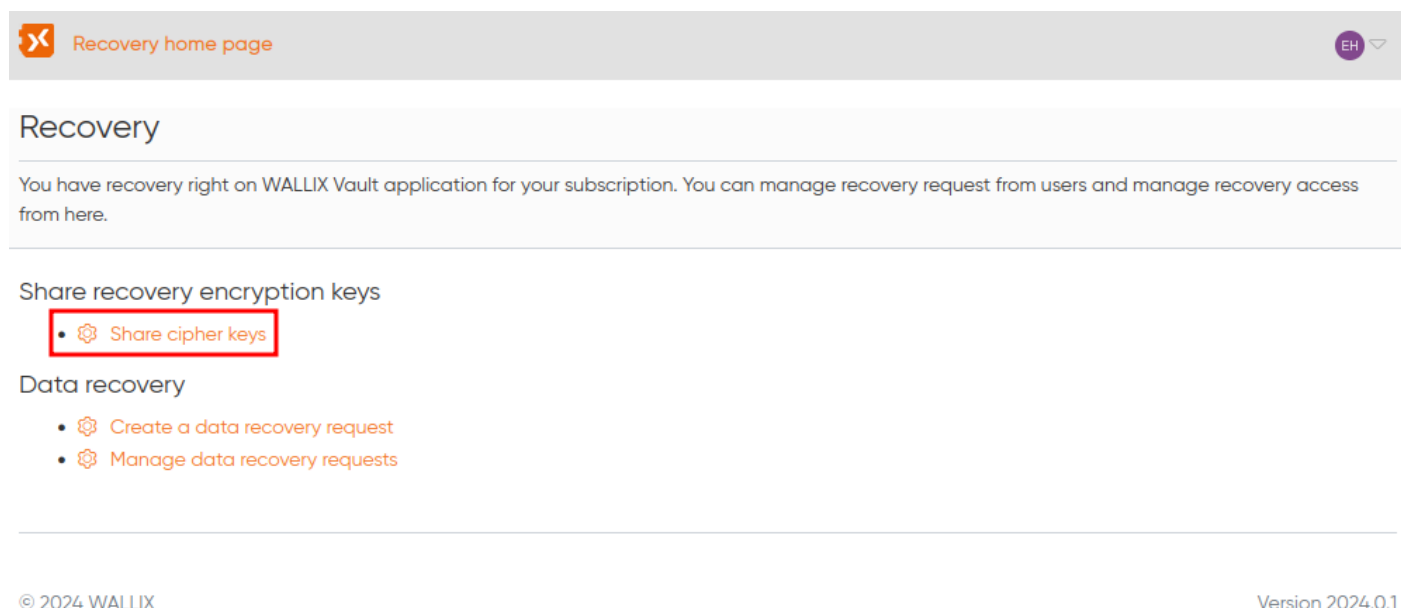
To manage approbator groups for data recovery, the user must have an attribute **recovery\_data\_workflow**. After that he can **manage approbators groups**.

## Share cipher key

In order to enable completely the data recovery permissions, you have to share the cipher key.

**Important:** This step must be done after granting the *recovery\_data* attribute.



Go to the recovery home page (Tools > Recovery in default navigation bar) and click on the "Share cipher keys" link as below:



The cipher key management page is displayed. You can now share the cipher key with any user who has the *recovery\_data* attribute:

## Share recovery encryption keys

Recovery keys are used to do cryptographic operations to unlock account (password recovery) or read user data (data recovery). Recovery users who have attributes "recovery\_account" or "recovery\_data" must have access to recovery keys to perform operations. On this screen, you can give or remove access to recovery keys.

Name	Email	Status	Recovery access	Action
John Doe	gfr@wallix.com	Active	Access validated	 Remove access
Elsbeth Hartman	ehartman@wallix.com	Active	Waiting	 Activate access

Congratulations! The user can now create a data recovery request for any vault user.

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