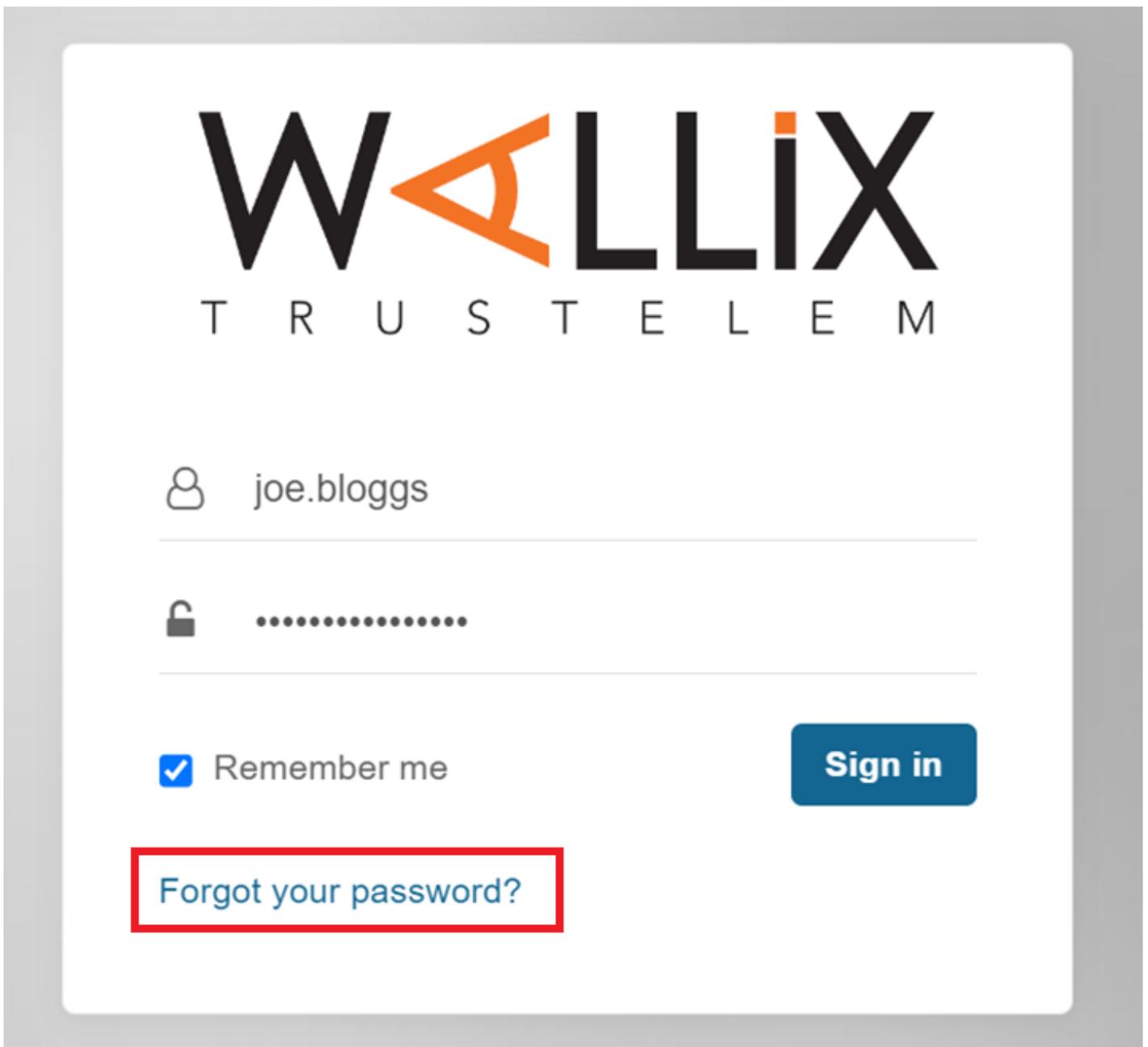


Reset Trustelem Password

Request Password Reset

Follow the instructions to reset your password for WALLIX Portal (1st level authentication).

Click the **Forgot your password ?** link to **Request a Password Reset**.



The image shows a login form for WALLIX Trustelem. At the top, the logo "WALLIX" is displayed in black, with the letter "A" in orange. Below it, the word "TRUSTELEM" is written in black, with each letter on a separate line. The form contains a username field with the text "joe.bloggs" and a password field with a lock icon and a series of dots. There is a "Remember me" checkbox with a blue checkmark. A blue "Sign in" button is located to the right of the "Remember me" checkbox. At the bottom left, a red rectangular box highlights the text "Forgot your password?".

WALLIX
TRUSTELEM

 joe.bloggs



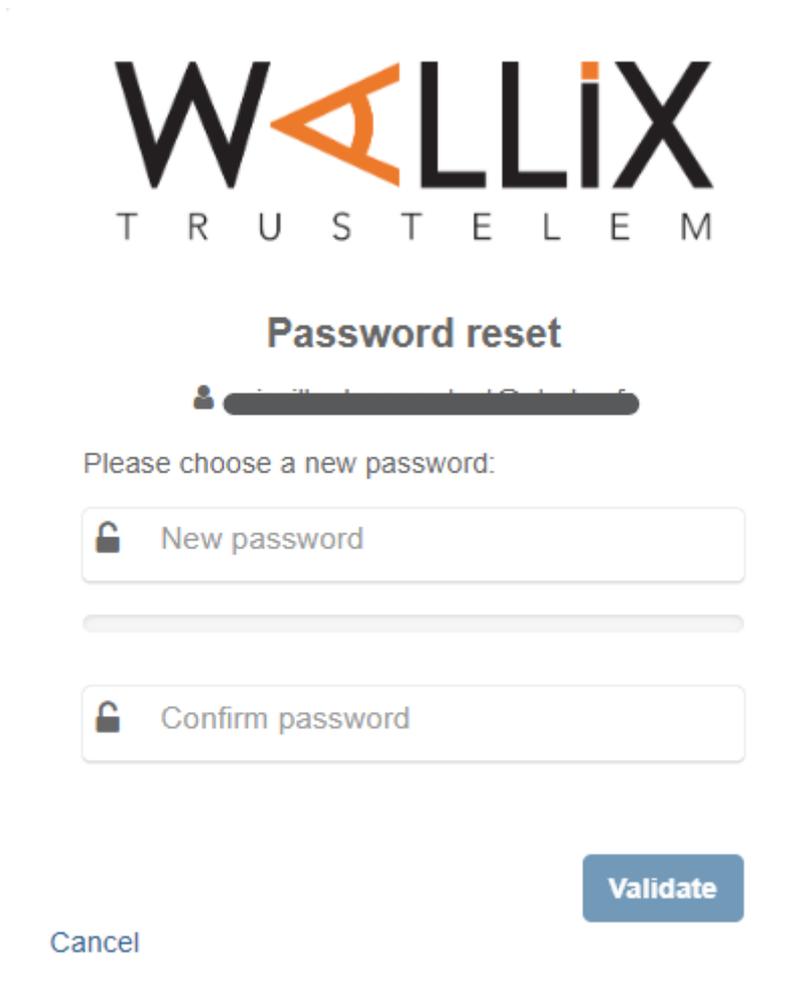
Remember me [Sign in](#)

[Forgot your password?](#)

This **sends an email** to the WALLIX Enterprise Vault **Administrator** who sends a **Recovery Password email**.

Reset Password from Email Link

Click on the **Reset Password** link in the **Recovery Email** received from **TRUSTELEM**. The following screen is displayed.



The screenshot shows the WALLIX Password reset interface. At the top is the WALLIX logo with 'TRUSTELEM' underneath. Below the logo is the heading 'Password reset' and a blurred email address. The instruction 'Please choose a new password:' is followed by two password input fields: 'New password' and 'Confirm password'. A blue 'Validate' button is positioned to the right of the second field, and a blue 'Cancel' link is located at the bottom left of the form area.

Choose a new password for WALLIX Enterprise Vault and enter it in the **New Password** field.

Re-enter the new password in the **Confirm Password** field.

Click the **Validate** button to save the new password.

Alternatively, click the **Cancel** button to cancel the operation.

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