Account Management Overview

Access WALLIX Enterprise Vault from WALLIX Web Vault, by **Installing the WALLIX Web Browser Extension** or from the **iOS or Android Application**, which can be installed easily with the help of a QR code.

WALLIX Enterprise Vault can be used by members to store passwords and other private information. WALLIX Enterprise Vault is accessible via Trustelem, the WALLIX IDAAS platform. To access to your Enterprise Vault account, you have to login to the Trustelem portal first and login to your account with your master password. Additionally, a **2-factor authentication (2FA)** can be configured in the Trustelem portal to access to the Enterprise Vault.

Click on **Account Invite** to create a **Master Password** that used for the **Second level** login to WALLIX Enterprise Vault. The First Level Authentication is via your Trustelem Account.

Use the two passwords to **Login to Vault** once the account is created.

The **Web Browser extension** can facilitate **storing logins in the Vault in realtime**, as accounts are accessed in the browser.

Logout from Vault once finished using WALLIX Enterprise Vault.

Lock Vault and **Unlock Vault** as needed to maximize data security. **Unlock using PIN** or **Biometrics** is also possible in certain cases. The **differences between Logout and Lock** are important to understand.

You can **Switch Between Accounts** using the Mobile App.

If you forget your WALLIX Trustelem password, follow the **Trustelem Password Reset Procedure** to change your password.

If you forget your WALLIX Vault password, follow the **Get Master Password Hint Procedure.**

Some Users are given the right to **Manage Account Recovery** of other Users. If you have Account Recovery Rights, you can **Reset your Master Password.**

You can also choose to **Change your Master Password**. You will be required to enter your current Master Password to do this.

You can change your **Encryption Key Settings** to manage how secure the Vault is. This can often be a tradeoff between security and performance.

You can also **Reset your Trustelem Password** or **Change your Avatar.**

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