

# Grant Trustelem Account Recovery Permissions

As an Vault Administrator, follow this procedure to **Grant Password Recovery Permissions** in the **Trustelem** application to an User.

**Users** with this **permission** can **unlock users** who have **forgotten** their **passwords**.

## Grant Recovery Permissions

Connect to **Trustelem**.

Select the **User Menu** on the top right-hand side of the screen. The **User List** is displayed.

**Select** the **User** to give Password Recovery permissions to and click the **Modify** button. The **User Update screen** is displayed.

Update user: Alice Ademo

First Name

Alice

Last Name

Ademo

Primary Email

Email address to be used as Trustelem login

Administration rights

☐

Account expiration

None

Suspended

☐

Groups

VAULT

Contact information

Secondary Email

Email address to be used if primary email is unavailable (optional)

Mobile Phone

Mobile phone number to be used to contact the user (optional)

Secondary Phone

Phone number to be used if the mobile phone number is unavailable (optional)

Attributes

Trustelem attributes

NAME	KIND	VALUE
recovery_account	bool	true

+ Add attribute

Save

Cancel

In the Attributes section, click the **Add an Attribute** button. A blank line is added to the **Trustelem Attributes** table.

Complete the fields as follows:

- NAME : **recovery\_account**
- TYPE : **bool**
- VALEUR : **true**

Click the **Save** button to save the new attribute to the User.

The Trustelem attribute **recovery\_account** displays in the **Attribute List**.

This **User** can now **unlock users who have forgotten their passwords**.

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