Grant Trustelem Data Recovery Permissions

As an Vault Administrator, follow this procedure to **Grant Data Recovery Permissions** in the **Trustelem** application to an User.

Users with this **permission** can **create data recovery requests**.

Grant Recovery Permissions

Connect to **Trustelem**.

Select the **User Menu** on the top right-hand side of the screen. The **User List** is displayed.

Select the **User** to give Password Recovery permissions to and click the **Modify** button. The **User Update screen** is displayed.

Update user: Elspeth Hartman <ehartman@wallix.com> ⟳   ✕

| First Name | Elspeth |
| | |

| Last Name | Hartman |

| Primary Email | ehartman@wallix.com |

Email address to be used as Trustelem login

| Administration rights | ☐ |

| Account expiration | None 🖊 |

| Suspended | ☐ |

| Groups | myGroup ✕ ➕ |

▾ Contact information

| Secondary Email | |

Email address to be used if primary email is unavailable (optional)

| Mobile Phone | |

Mobile phone number to be used to contact the user (optional)

| Secondary Phone | |

Phone number to be used if the mobile phone number is unavailable (optional)

▾ Attributes

Trustelem attributes

NAME	KIND	VALUE	
recovery_data	bool	true	🗑

➕ Add attribute

External attributes

💾 Save   ↺ Cancel

In the Attributes section, click the **Add an Attribute** button. A blank line is added to the
Trustelem Attributes table.

Complete the fields as follows:

- NAME : **recovery_data**
- TYPE : **bool**
- VALEUR : **true**

Click the **Save** button to save the new attribute to the User.

The Trustelem attribute **recovery_data** displays in the **Attribute List**.

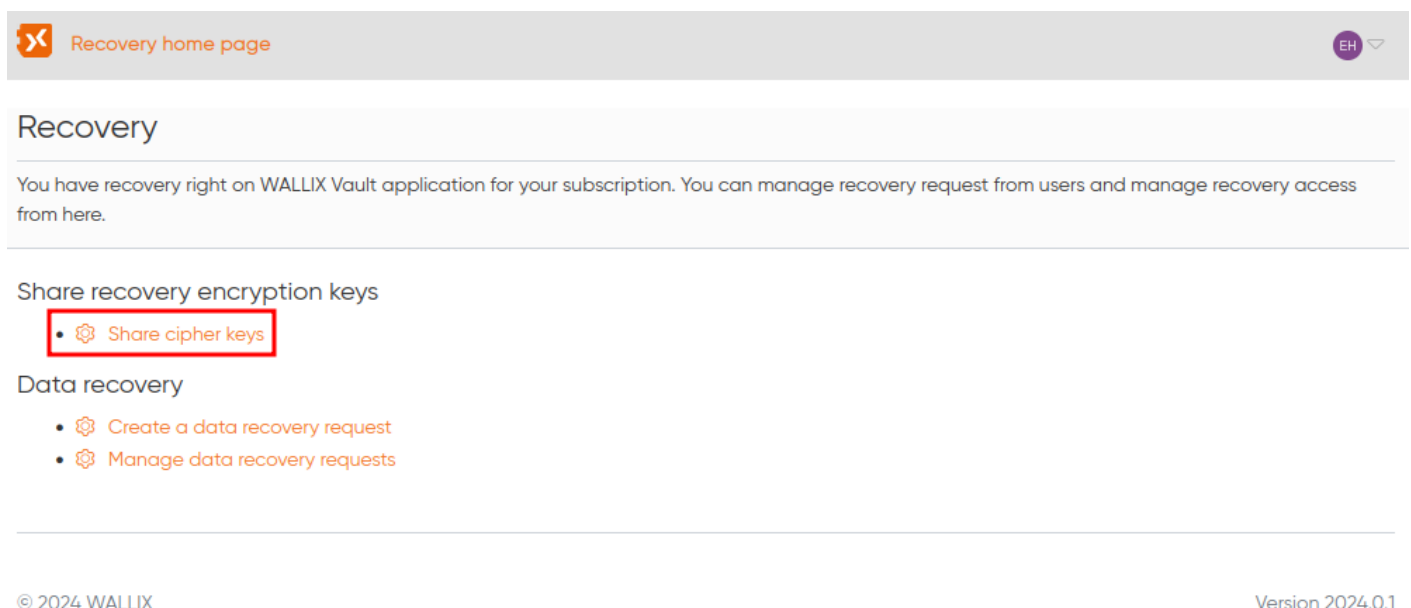This **User** can now **create data recovery requests**.

To manage approbator groups for data recovery, the user must have an attribute **recovery_data_workflow**. After that he can **manage approbators groups**.

Share cipher key

In order to enable completely the data recovery permissions, you have to share the cipher key.

Important: This step must be done after granting the *recovery_data* attribute.

Go to the recovery home page (Tools > Recovery in default navigation bar) and click on the "Share cipher keys" link as below:

The cipher key management page is displayed. You can now share the cipher key with any user who has the *recovery_data* attribute:

Share recovery encryption keys

Recovery keys are used to do cryptographic operations to unlock account (password recovery) or read user data (data recovery). Recovery users who have attributes "recovery_account" or "recovery_data" must have access to recovery keys to perform operations. On this screen, you can give or remove access to recovery keys.

Name	Email	Status	Recovery access	Action
John Doe	gfr@wallix.com	Active	Access validated	🗑 Remove access
Elspeth Hartman	ehartman@wallix.com	Active	Waiting	+ Activate access

Congratulations! The user can now create a data recovery request for any vault user.

Revision #9
Created 21 March 2024 10:14:07 by WALLIX Admin
Updated 6 January 2025 19:27:51 by WALLIX Admin