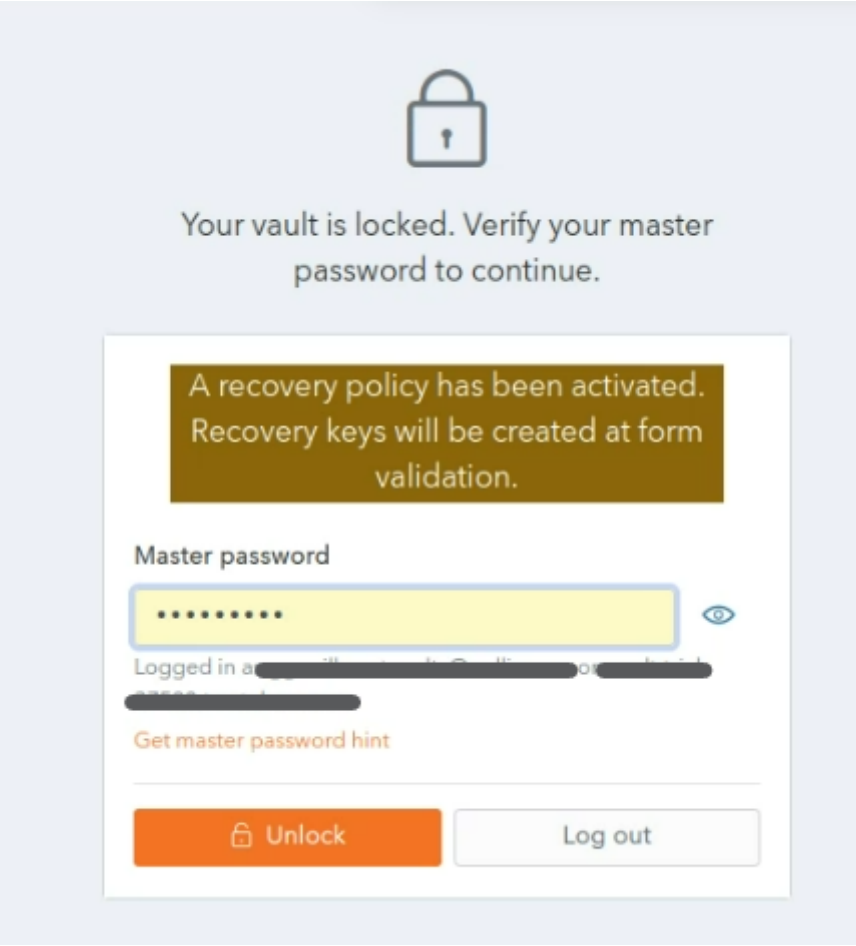
Manage Account Recovery

> This is **only available** for users who have been **granted** the **recovery option** by a Trustelem Administrator.

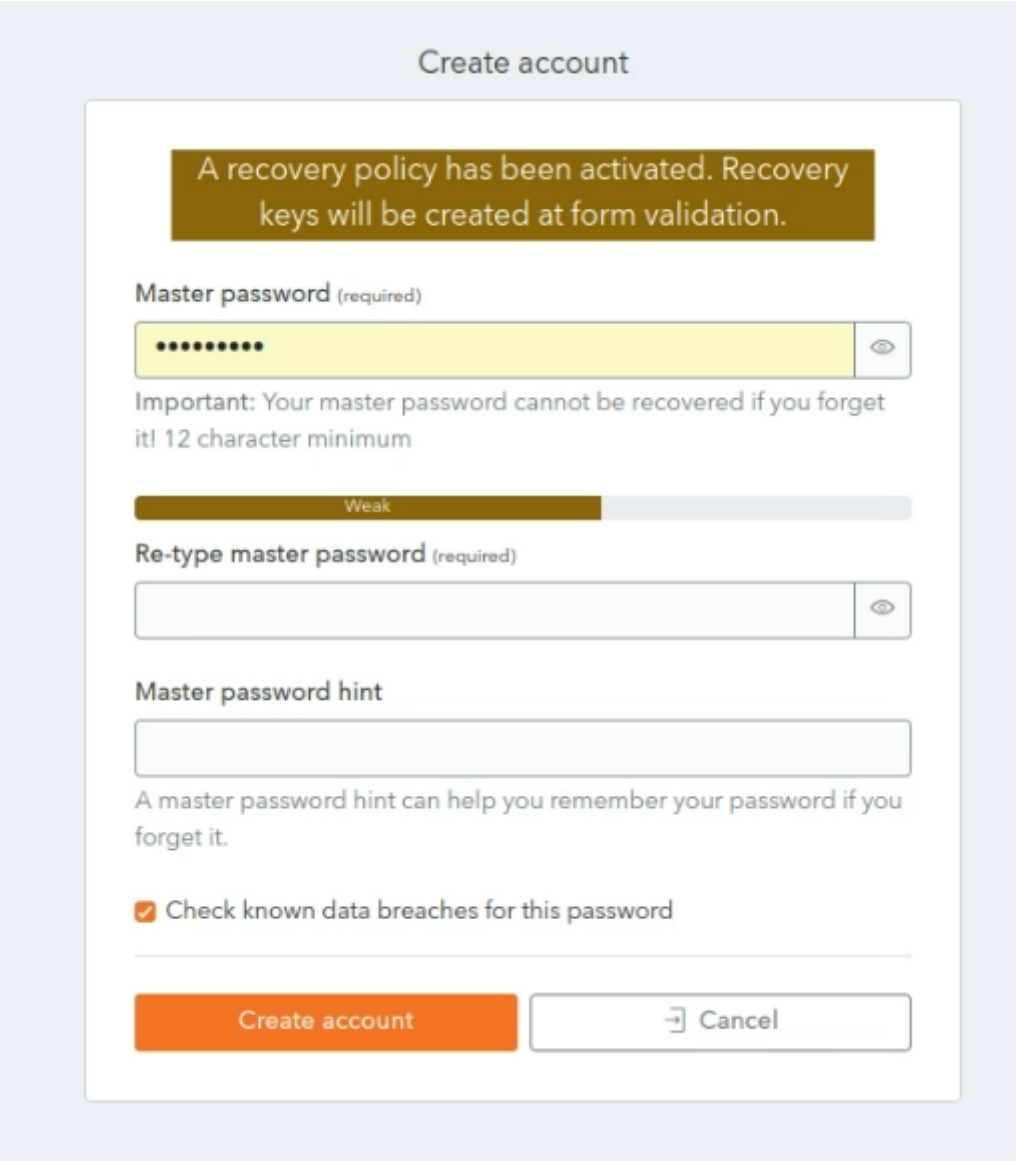
Creation of Recovery Keys

The first user with **Recovery Permissions** who unlocks his vault creates the **recovery keys.** The **Unlock screen** displays a **message** indicating that the recovery keys have been created.

Recovery keys are created only once. The user who create the keys can share them with the procedure **Activate Account Recovery Rights for a User.**



Where a new account is created with this option, the **message** will also be displayed on the **Account Creation Screen**.

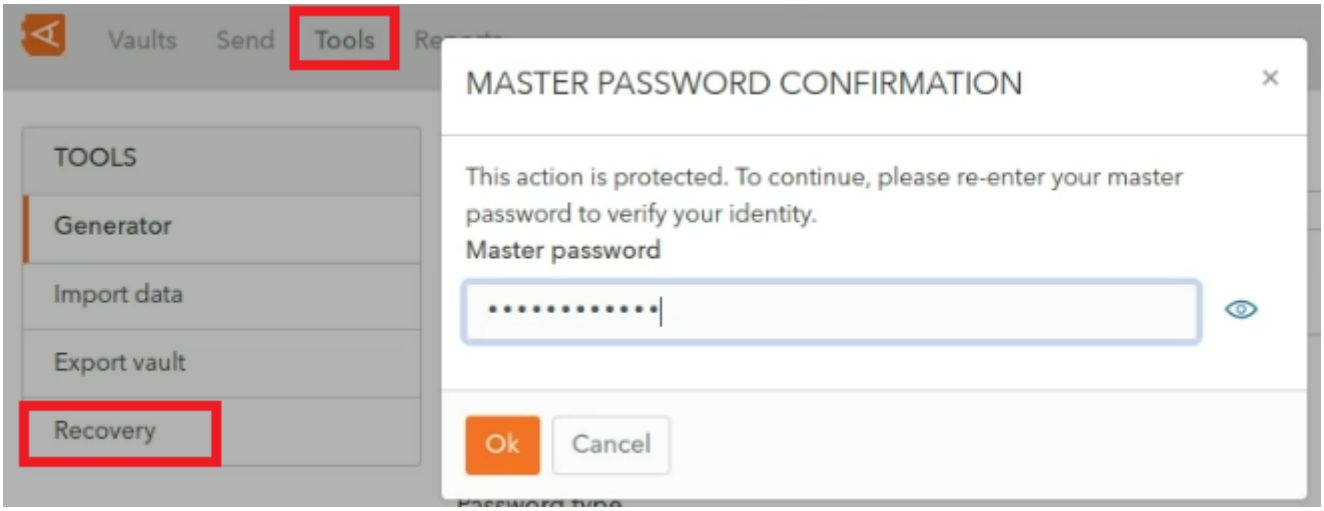


Activate Account Recovery Rights for a User

This **procedure** details the **steps** to be followed **by a User with Recovery Permissions** to **Activate Account Recovery Rights** for another **User**.

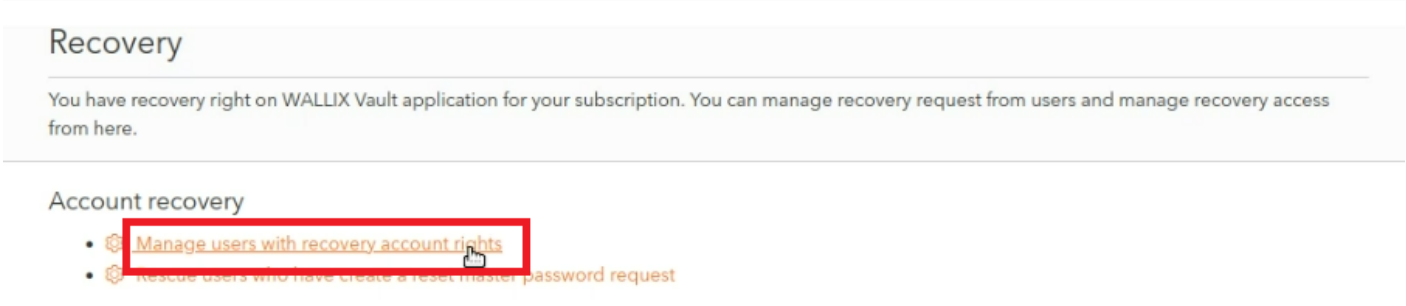
> This is the the **second step** in the process. The **first step** is carried out by the **Vault Administrator,** who **adds** the **recovery_account attribute** to the **user account**.

Click **Tools** and then **Recovery**. The **Master Password Confirmation prompt** is displayed.



Enter your **Master Password** and click **Ok.** The Recovery Screen is displayed.

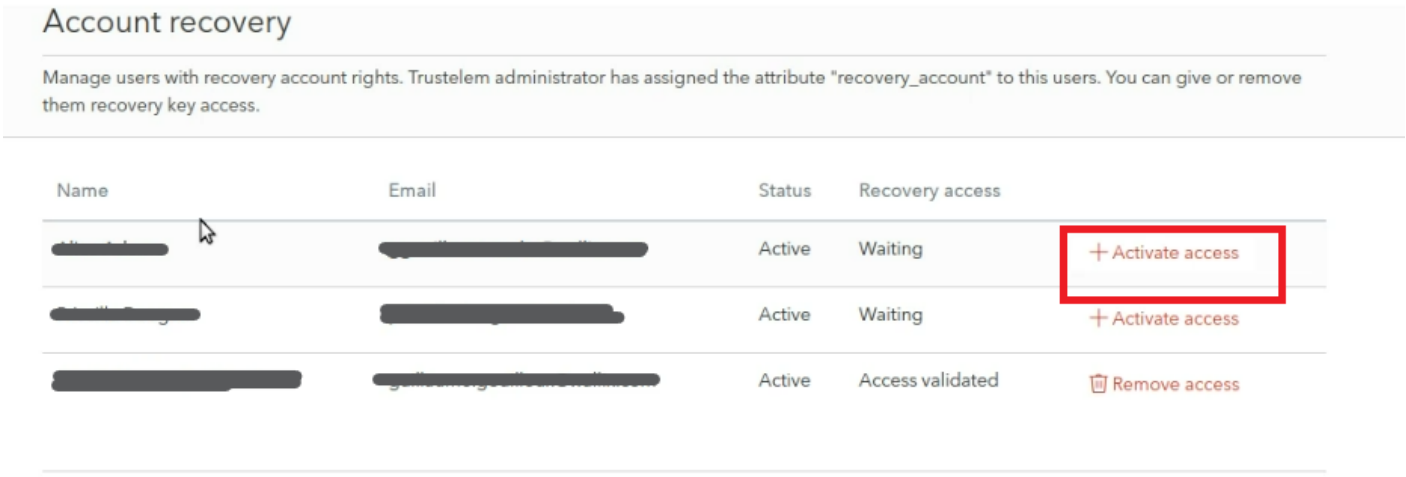
Alternatively, click **Cancel** to **cancel the operation.**



Click the **Manage users with recovery account rights** link.

The **Account Recovery Screen** is displayed.

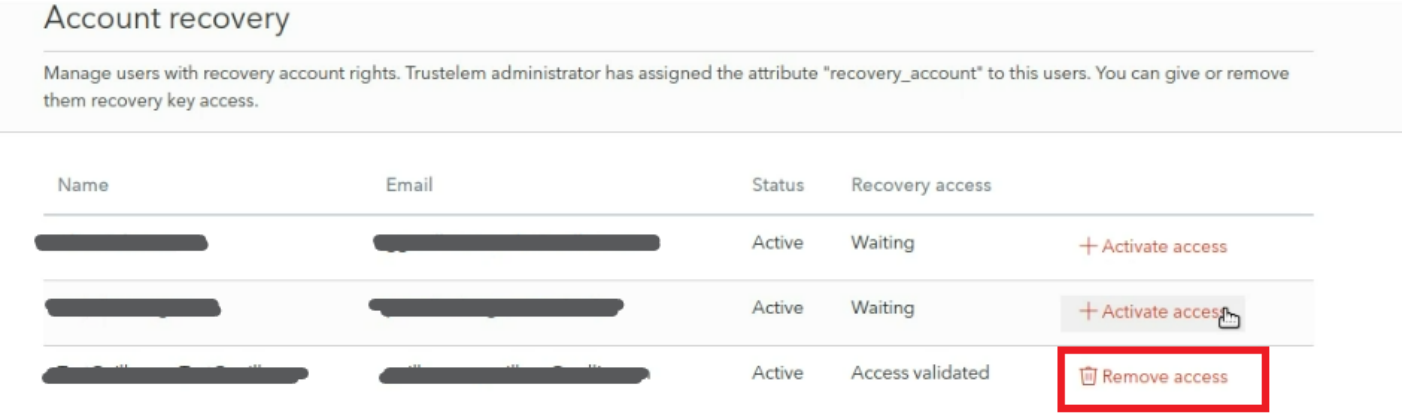
A **list of users** who have been given **Recovery Account Rights** by the **Vault Administrator** is displayed.



Users waiting for their access to be validated have a **Status** of **Waiting**.

Click the **Activate access link** beside a User to **activate** their **Account Recovery Rights** within the **Vault**.

The user's **Status** is changed to **Access Validated**. They have a **Remove Access link** beside their name.



Deactivate Account Recovery Rights for a User

To **deactivate** Account Recovery Access for a User, click the **Remove Access link** beside their name.

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