

# Manage Data Recovery Requests

This section is only authorized to approbators (i.e. the user must be included in at least approbation group). On the "In progress" tab, you can monitor the current open and non-resolved data recovery requests.

Recovery home page EH

### Data recovery

You have recovery data management right on WALLIX Vault application for your subscription. You can manage recovery data requests.

**In progress** Ended

Created	Updated	Email	Status	Approbations	User to recover	
Mar 19, 2024, 10:39:49 AM	Mar 19, 2024, 10:41:41 AM	ehartman@wallix.com	Approved	✓	cstark@wallix.com	Close
Mar 19, 2024, 10:39:24 AM	Mar 19, 2024, 10:39:24 AM	ehartman@wallix.com	Waiting for administrator validation	0 ✓ 0 ✗ 5 ?	jchambers@wallix.com	Approve Dismiss
Mar 18, 2024, 5:08:10 PM	Mar 18, 2024, 5:08:35 PM	ehartman@wallix.com	Unresolved	1 ✓ 0 ✗ 4 ?	hbean@wallix.com	Already approved Dismiss

Until the approbator votes, all the vote options are displayed. After voting, either the "Approve" or the "Dismiss" button is hidden, depending how the approbator votes. Non-resolved status means that at least one approbator has submitted his vote but all the emitted votes are not sufficient to reach each of the group quorum.

The "Close" button will end the approved data recovery session if any approbator wants to.

On the "Ended" tab, you have the complete data recovery requests history, regardless of who requested it and regardless of which account was target by the recovery process.

## Data recovery

You have recovery data management right on WALLIX Vault application for your subscription. You can manage recovery data requests.

In progress

Ended

Created ▼	Updated ⌵	Email ⌵	Status	User to recover
Mar 15, 2024, 4:45:46 PM	Mar 18, 2024, 9:30:41 AM	ehartman@wallix.com	Refused by approbators	ehartman@wallix.com
Mar 15, 2024, 4:29:36 PM	Mar 15, 2024, 4:29:42 PM	ehartman@wallix.com	Cancelled	batkinson@wallix.com
Mar 15, 2024, 4:28:35 PM	Mar 18, 2024, 10:26:29 AM	ehartman@wallix.com	Request expired	cstark@wallix.com

Revision #8

Created 15 March 2024 15:51:35 by WALLIX Admin

Updated 6 January 2025 19:19:38 by WALLIX Admin