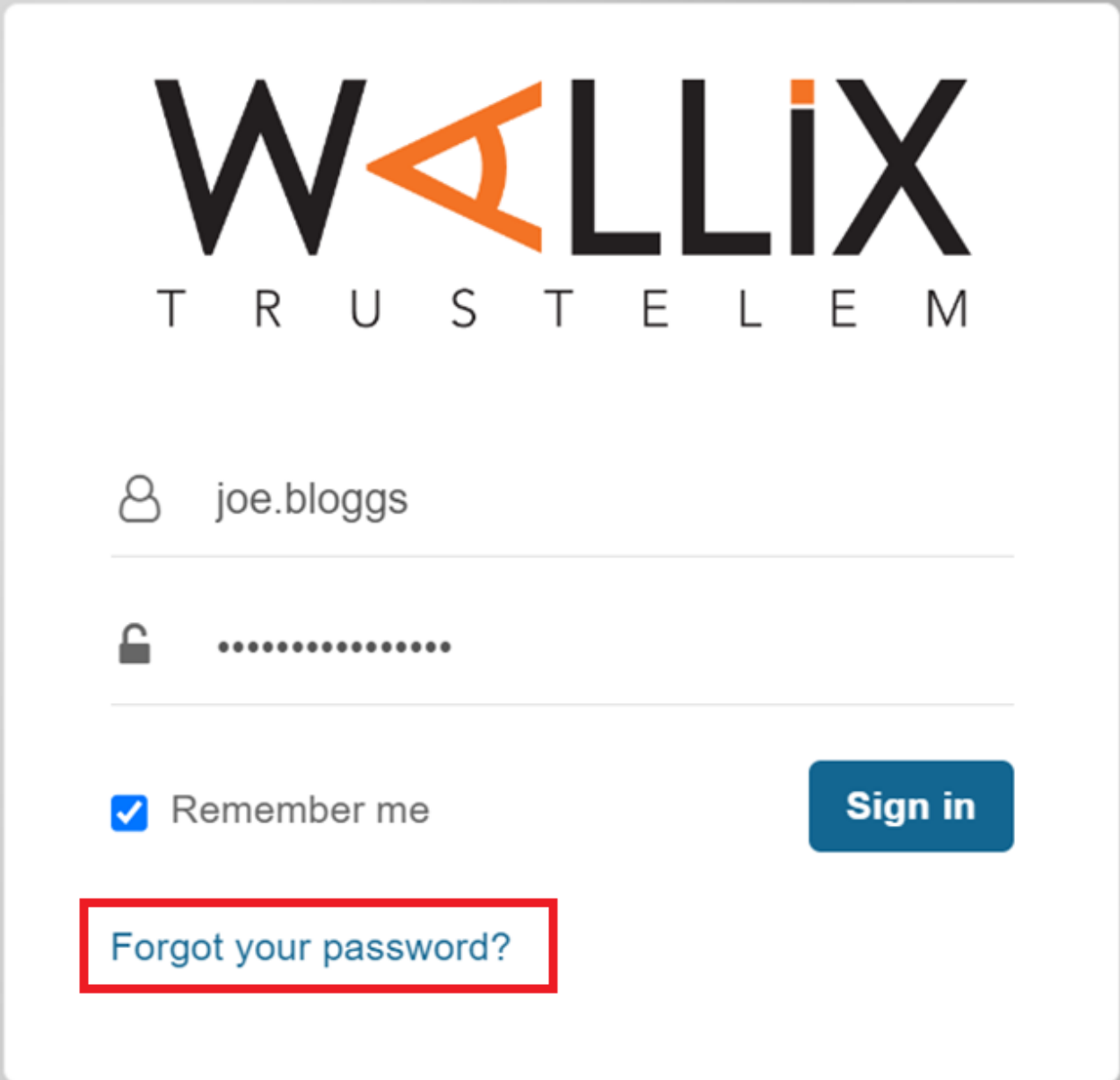


Reset Trustelem Password

Request Password Reset


Follow the instructions to reset your password for WALLIX Portal (1st level authentication).


Click the **Forgot your password ?** link to **Request a Password Reset**.



The image shows a login form for WALLIX TRUSTELEM. At the top is the logo, which consists of the word "WALLIX" in a bold, black, sans-serif font, with a stylized orange triangle between the "A" and "L". Below "WALLIX" is the word "TRUSTELEM" in a smaller, black, sans-serif font, with wide letter spacing. Below the logo are two input fields. The first field has a user icon and contains the text "joe.bloggs". The second field has a lock icon and contains a series of dots. Below the input fields is a checkbox labeled "Remember me" with a blue checkmark. To the right of the checkbox is a blue button with the text "Sign in". At the bottom left, there is a link "Forgot your password?" which is highlighted by a red rectangular border.

WALLIX
T R U S T E L E M

 joe.bloggs

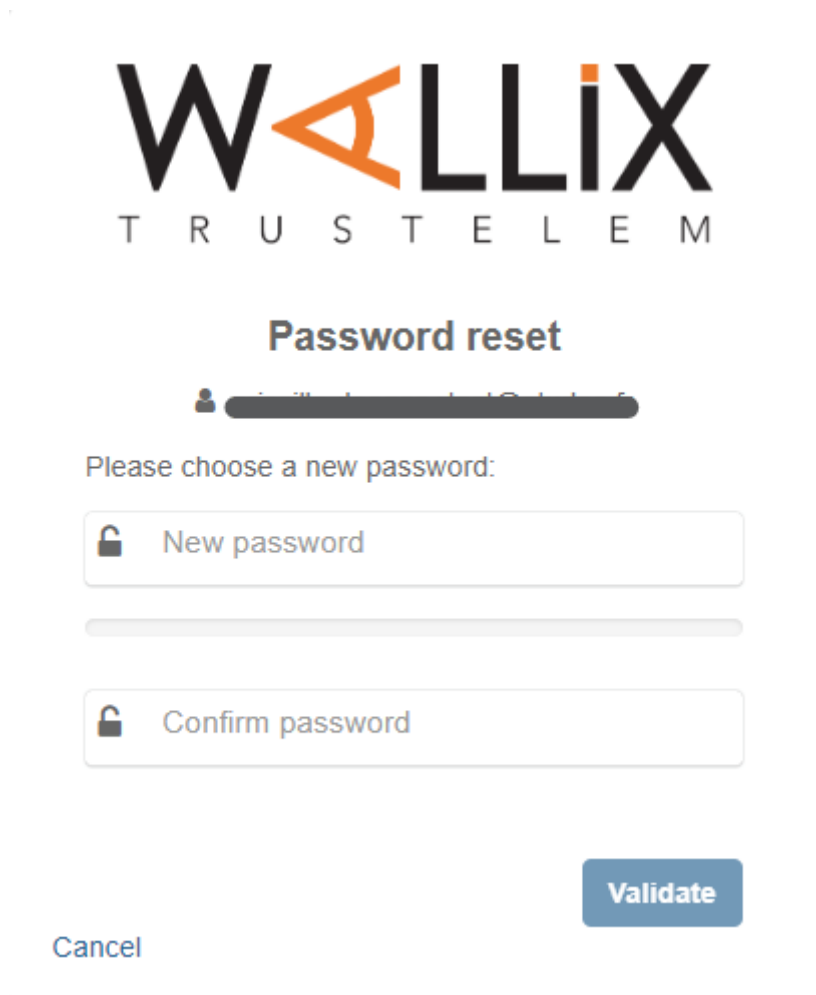


☒ Remember me [Forgot your password?](#) [Sign in](#)

This **sends an email** to the WALLIX Enterprise Vault **Administrator** who sends a **Recovery Password email**.

Reset Password from Email Link

Click on the **Reset Password** link in the **Recovery Email** received from **TRUSTELEM**. The following screen is displayed.



The screenshot shows the WALLIX TRUSTELEM Password reset interface. At the top is the WALLIX logo with 'TRUSTELEM' underneath. Below the logo is the title 'Password reset' and a user profile icon with a redacted name. The instruction 'Please choose a new password:' is followed by two password input fields. The first field is labeled 'New password' and the second is labeled 'Confirm password'. Both fields have a lock icon on the left. A blue 'Validate' button is at the bottom right, and a blue 'Cancel' link is at the bottom left.

Choose a new password for WALLIX Enterprise Vault and enter it in the **New Password** field.

Re-enter the new password in the **Confirm Password** field.

Click the **Validate** button to save the new password.

Alternatively, click the **Cancel** button to cancel the operation.